



KNOXVILLE ZOO GENERAL PICNIC INFORMATION

What's NEW in 2009???

A wonderful place to get your group together to have a company picnic, the Kids Cove Tent now has a beautiful new mural on the wall to bring the feeling of Kids Cove all the way to the tent for your group to enjoy. The Knoxville Zoo has a phenomenal **Butterfly Exhibit** that is slated to open in April, weather permitting. **Wee Play Zoo Exhibit** will make its home in our Pilot Center this year as an exciting **Interactive Children's Museum** for toddlers and small children to learn what the Zoo and its animals are all about. With all that is new, the Knoxville Zoo also is the place where over **800 animals** call home and they all would appreciate your visit!

General:

All picnic events at Knoxville Zoo include a daylong adventure of wandering and discovery throughout the zoo. This unique experience includes a refreshing, freshly prepared, picnic lunch in our private tent for the time noted on the Banquet Event Order. The cost for these events include food and beverage charges, zoo admission, parking plus any other related charges depending on the package. A Facility Usage fee for your private luncheon space is additional. To enhance your day, you may wish to purchase ticket packages that include a Carousel Rides and more.

Tickets:

Personalized admission tickets are issued for all groups; please plan to order your tickets at least thirty (30) days in advance of your event. Final count is to be advised no later than 11:00AM, eight (8) days prior to the event date. **The guarantee is not subject to reduction after the above deadline. Your final bill will reflect the guarantee or the number served whichever is greater. Please advise us at once should the number be reduced or increased.**

Menu:

Enclosed for your perusal are menu offerings and suggested enhancements. Service and Tennessee State Sales tax is included in the basic package cost. All other prices do not include the current service and sales tax, which is applicable to all food, beverage and other miscellaneous charges.

Beverage Service:

Ice Tea and lemonade are included in package. No liquor or wine may be brought into the Zoo from outside sources.

Food Guarantees:

Final count is to be advised no later than 11:00AM, eight (8) days prior to the event date. We will prepare enough food for five percent (5%) over your guarantee. If no final guarantee is received, we will consider the number indicated on the Catered Event Agreement to be the guaranteed number of guests. **The guarantee is not subject to reduction after the above deadline. Your final bill will reflect the guarantee or the number served whichever is greater. Please advise us at once should the number be reduced or increased.**

Deposits:

All events require a twenty-five percent (25%) deposit in order to secure the function space on a definite basis. This deposit is credited to your account at the time of your event.

Payment:

The estimated balance of all social functions is to be paid in full eight (8) days prior to the event by cash, credit card, cashiers or certified check. If credit has been established for corporate accounts, payment will be due no later than thirty (30) days from the date of invoice. A 17% taxable service charge and 9.25% sales tax will be added to all addition food and beverage enhancements.

Function Space:

A fifty- (50) person minimum is required for the Kids Cove Tent (Holds 550 people) and Chimp Ridge Tent (Holds 350 people). The facility fee is \$600. For groups between 20 to 49 people our Zoo Conference Center will be used. The facility fee is \$200. For Groups larger than 550 people we can do multiple seatings or we can put up a tent at an additional cost to seat the entire group. If attendance increases or decreases dramatically, the Zoo reserves the right to change venues to accommodate such arrangements. The Zoo has the right to limit or move the location of the Event, before or during the Event, if in its opinion the Event is harmful to the Zoo's animals, image, facilities or other property, the public or if the facility is unavailable for any reason beyond its control.

Table Set-Ups:

For the safety of all guests; the existing set-up of the tables must be adhered too. We do reserve the right to adjust table set-up in the event the number of guests is changed. With the approval of the Catered Events Department, a service charge will be added to alter the existing set-up.

Entertainment:

Should you desire entertainment, we would be happy to assist you with any requests. You may contract your own musicians; however, please advise them to contact your Catered Event Sales Manager for instructions on entering, and performing in, the zoo and for electrical requirements. Entertainment must supply their own Generator.

Decor:

Inform your decorator to contact the Catered Events Department for assistance in adhering to Zoo guidelines regarding decorations, as well as for delivery arrangements. In no case are balloons allowed on Zoo grounds

Gifts/Giveaways:

Zoo memberships and animal adoptions make great door prizes or incentive gifts that give the whole year through. Event mementos are available for purchase through our Merchandise Department. Personalized event mementos are available for purchase through your Catered Event Sales Manager.

Printed Material:

Promotional copy, invitations and other printed materials must be submitted to the Zoo for review and approval prior to printing. Please allow a minimum of fourteen (14) days for this approval.

Package Handling:

Boxes will be handled on a complimentary basis. Crates and pallets will be charged based on quantity and size. Packages should arrive at the Zoo no more than one (1) day prior to your event.

Shipping Labels:

All parcels are to be addressed:

Knoxville Zoo
P.O. Box 6040
Knoxville, TN 37914
Attn: Corporate Sales Department (Zoo contact name)
Hold for: (Event name)

Cancellation:

Patron must give the Zoo written notice if the Patron wishes to cancel this agreement. If such written notice is received by the Zoo:

- A) More than Ninety (90) days prior to the date of the event, fifty-percent (50%) of the deposit will be refunded.
- B) Between thirty-one (31) days and ninety (90) days prior to the event, your deposit will not be refunded.
- C) Between eight (8) and thirty (30) days prior to the event, you will be responsible for 50% of your total estimated bill.
- D) Within seven (7) days of your event, you will be responsible for 75% of your total estimated bill.

2009 Picnic Packages

All Packages are Inclusive of 17% Taxable Service Charge
And 9.25% Sales Tax
\$600 Facility Fee Applies (Groups 50 people or more)

All Packages include the following:

Admission to Knoxville Zoo & complimentary parking passes, Bird Show and Kids Cove
Personal Animal Encounter at your picnic site
Sound System with Background Music & Microphone
Welcome signs with your company name & zoo maps (upon arrival)
Picnic buffet served from 12:00 PM-2:00 PM

HOG HEAVEN

BBQ Pork
Old-fashioned Potato Salad
Baked Beans
Potato Chips
Ice Cream (Novelty Variety)
Ice Tea (Sweet & Unsweet) and Lemonade

Adults (age 13-64 years)	\$25.75 per Person
Children (age 3-12 years)	\$17.75 per Person
Children under 3 years	No Charge
Senior citizens (age 65 & over)	\$17.75 per Person

HUNGRY AS A BEAR

BBQ Pork
Hot Dogs with Trimmings
Old-fashioned Potato Salad
Baked Beans
Potato Chips
Ice Cream (Novelty Variety)
Ice Tea (Sweet & Unsweet) and Lemonade

Adults (age 13-64 years)	\$27.75 per Person
Children (age 3-12 years)	\$18.75 per Person
Children under 3 years	No Charge
Senior citizens (age 65 & over)	\$18.75 per Person

RED PANDA'S PICKS

BBQ Pork
Smoked Chicken
Old-fashioned Potato Salad
Baked Beans
Potato Chips
Ice Cream (Novelty Variety)
Ice Tea (Sweet & Unsweet) and Lemonade

Adults (age 13-64 years)	\$29.75 per Person
Children (age 3-12 years)	\$19.75 per Person
Children under 3 years	No Charge
Senior citizens (age 65 & over)	\$19.75 per Person

PRIDELANDS DELIGHT

1/3 lb Grilled Hamburgers
Hot Dogs with Trimmings
Old-fashioned Potato Salad
Baked Beans
Potato Chips
Ice Cream (Novelty Variety)
Ice Tea (Sweet & Unsweet) and Lemonade

Adults (age 13-64 years)	\$31.75 per Person
Children (age 3-12 years)	\$20.75 per Person
Children under 3 years	No Charge
Senior citizens (age 65 & over)	\$20.75 per Person

KING OF THE JUNGLE

BEST VALUE

Package Also Includes:

Souvenir Sport Cups

Carousel Ride

Face Painter

1/3 lb Grilled Hamburgers

Hot Dogs with Trimmings

Chili w/ Condiments

BBQ Pork

Corn on the Cob

Old-fashioned Potato Salad

Baked Beans

Potato Chips

Ice Cream (Novelty Variety)

Ice Tea (Sweet & Unsweet) and Lemonade

Adults (age 13-64 years)	\$37.75 per Person
Children (age 3-12 years)	\$27.25 per Person
Children under 3 years	No Charge
Senior citizens (age 65 & over)	\$27.25 per Person

ZOO FEAST

Package Also Includes:

Souvenir Sport Cups

Carousel Ride

Face Painter

1/3 lb Grilled Hamburgers

Hot Dogs with Trimmings

Chili w/ Condiments

BBQ Pork

Sweet and Savory BBQ Ribs

Corn on the Cob

Old-fashioned Potato Salad

Baked Beans

Potato Chips

Ice Cream (Novelty Variety)

Ice Tea (Sweet & Unsweet) and Lemonade

Adults (age 13-64 years)	\$41.75 per Person
Children (age 3-12 years)	\$29.75 per Person
Children under 3 years	No Charge
Senior citizens (age 65 & over)	\$29.75 per Person

**OUR EXPERT CULINARY STAFF WILL
PRESENT THE FOLLOWING SELECTIONS AT AN ADDITIONAL COST:**

***All portions serve 50 guests.
17% Taxable Service Charge
And 9.25% Sales Tax Additional**

***BBQ Baby Back Ribs @ \$325
*Grilled, Boneless Chicken Breasts @ \$250
 *Kielbasa @ \$175
*Country Style Fried Chicken @ \$150
*Savory Barbecue Pork Chops @ \$175
 *Corn on the Cob @ \$75
*Sliced Seasonal Fruit Trays @ \$125
*Garden Fresh Vegetable Trays @ \$125**

FEATURES TO ENHANCE YOUR EVENT

Animal Safari Inflatable---\$250.00

Carousel Rides ----- \$2 per person

Camel Rides-----\$5 per person

Animal Grabbers ----- \$2.75 each

Animal Masks ----- \$3.50 each

Souvenir Sport Cups-- \$1.75 each

Gift Certificates----- Various Denominations Available

Redeem Tickets Toward a Membership

You can apply tickets toward a membership package!

A fifty (50)-person minimum is required for the Kids Cove Tent or the Chimp Ridge Tent

There is a six hundred-dollar (\$600) tent facility fee

For groups between 20 to 49 people our Zoo Conference Center will be used.

There is a two hundred-dollar (\$200) facility fee

Knoxville Zoo Provides Exceptional Quality Service
Prices Are Subject to Change without Notice